DO OPENED	READY	OPTIONS:	SOLD-STK:G1189 DL	R:07398		
R.O. OPENED	KLAUT	TNIC 00D 2	71 V6 ECOBOOST W	/ATITO S/S		
- 10 00 TINI	1 F . 1 1 1 0 N T T C 1 6	TRN . 446 E	LEC_6-SPEED_AUTO_	W/TOW MODE	E AXL (M	lore)
7:13 30JUN16	DOTTOTT TIOTTO			LIST	NEI	TOTAL
INE OPCODE TEC	TIPE DUNG	ING FOR 15	MINUTES AC WILL N	OT BLOW OU	JT OF	
	EO MEIDE DEIV.	1140 1014 10				
VENTS CAUSE: BLEND DO	OD DINDING					
AUSE: BLEND DO	CTRONIC CLIMA	TE CONTROL	SYSTEM -			
T3/00D ETE	IOSIS - L	II COLVILIO	A kit is a property of the second			
DIAG	36 SMITH, TIMOT	HY T.TC# · 00	2122035			
90	WF16	III LICH.				(N/C)
1 77 27 4	*19E616*B MOTO	R ASY				(N/C)
1 FL3A	19850*C EVAPO	RATOR ASY				(N/C)
1 CL3Z'	14401*E WIRIN	G ASY - MAT	N			(N/C)
10200D4E 3	A/C - DIAGNOST	TC PIN POIN	IT TEST - L			
19/00045	36 SMITH, TIMOT	HY LIC#: 00	2122035			
	WF16					(N/C)
107007 DDI	TOUTH TEAK	TEST. DISC	CHARGE, EVACUATE			
י מואע דא אחחו בד	CHARGE AIR CON	DITIONING S	SYSTEM			
	NOSIS - L					
DIAG	86 SMITH, TIMOT	HY LIC#: 00	2122035			(== (<))
	WF16					(N/C)
197002152	CORE ASSEMBLY	-AIR CONDIT	TIONER			
EVAP(ORATOR - REPLA	CE (10B810)	/18A484/18C424/1			
9850	/19860/19B555/	19D597) - I				
9	86 SMITH, TIMOT	HY LIC#: 00	02122035			(== / @ \
	WF16					(N/C)
FC: C19 41	WIIO					
PART#: FL3	Z*19850*C					
COUNT:	2 19000					
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986					7)	0.00
77777	00 LABOR:	0.00 OT		TOTAL LINE		0.00
	CHOROMED CONFI	IN - AC TNO	P AFTER ABOUT 15 1	MINUTES OF	ON	
TTOTO		MIL BILLIP	A - LEEL DVAL DAM	L DIV LOOTAT	. 014	
ODING	יטיי שמלוסחיים ייטו	THAT DOT I	PP 1 1 - 110, 12	1111		
T4 - YES - RE	PLACE TEMP DO	OR ACTUATOR	. CONCERN SITUE E.	KUDDIVI		TOTALS
			Service/parts are warranted 2	DEGCINI 110	DN	TOTALS
THAT WHILE THE CUSTOMER'S N	MOTOR VEHICLE IS ON THE PREMIS		years unlimited miles on Ford			
DAMAGE TO THE CUSTOMER'S	MOTOR VEHICLE GIVER CERTAIN	IE ALITOMOTIVE DEDAIR	and Lincoln products. All other manufactures are parts	PARTS AMOUNT		000000
FACILITY ABOUT THE EXTENT) ASK A REPRESENTATIVE OF TO OF ITS RESPONSIBILITY, INCLUDI AUTOMOTIVE REPAIR FACILITY.	NG THE EXTENT OF THE	only for 90 days or 4,000 miles	GAS, OIL, LOBE		
ON DELIALE OF SERVICING DEAL	FR I HEREBYCERTIFY THAT THE I	NFORMATION CONTAINED	whichever occurs first. This warranty does not exclude	SUBLET AMOUNT		
HEREON IS ACCURATE UNLESS	ER, I HEREBYCERTIFY THAT THE I S OTHERWISE SHOWN. WARRANT RGE TO OWNER. THERE WAS NO DR OTHERWISE, THAT ANY PART DRININGTEDIM ANY WAY WITH AN	Y SERVICES DESCRIBED INDICATION FROM THE	or modify any other warranty	MIGG. OF IAROLO		
APPEARANCE OF THE VEHICLE	OR OTHERWISE, THAT ANY PART	REPAIRED OR REPLACED Y ACCIDENT, NEGLIGENCE	prescribed by law. Labor charges are based on prevailing hourly	TOTAL CHARGES	5	200
OR MISUSE. RECORDS SUPPOR	OR OTHERWISE, THAT ANY PART ONNECTEDIN ANY WAY WITH AN' TINGTHIS CLAIM ARE AVAILABLE TION AT THE SERVICING DEAL ATIVE	FOR (1) YEAR FROM THE ER FOR INSPECTION BY	rates.			
DATE OF PATMENT NOTIFICA	ATIVE	PROPERTY OF THE PROPERTY OF TH		SALES TAX	200	

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER COPY

CUSTOMER SIGNATURE

PLEASE PAY THIS AMOUNT

R.O. OPENED	READY	OPTIONS:	SOLD-STK:G1189 DLF	2:07398		
R.O. OPENED	HEAD		TT THE ECOBOOST WA	ATITO S/S		Λ.
07 12 20 TIM16	15:11 18AUG16	TRN:446 E	LEC 6-SPEED AUTO V	W/TOW_MODE	AXL (Mo	ore)
O, . I O O O O O O O O O O O O O O O O O O	TI TINTE HOUDE			LIST	MET	TOTAL
STILL PRESENT. FIRST TIME. SU HOTLINE AND SE THAT WHEN MEAS INTERMITTENT N 8-10 C2402A TO WERE OK. FOUND CONNECTORS. NO REPLACEMENT OF PAAA6 .REMOVEL PRESENT BUT TH MOTOR MECHANIC REPLACED. FOUN RESISTANCE AND ACTUATOR WAS OF THE FEEDBACK IS FINDINGS OF PRECOMMENDED BU	NO TSBS PRESENT RERAN PPT I AN SPECTED A INTER EAKING WITH THE GURING BETWEEN (O CONTINUITY, I O PINS 1,4,6 ON O THAT THERE WEI O PIGTAILS WERE F HARNESS 14401 O INSTRUMENT PAN HE CODE HAD CHAN CAL FAILURE. WSI NO LIKE MODEL A O DETERMINED THE GETAING STUCK I READINGS IN THE PT I AND REPLACE OF THE TOP TO THE	RMITTENT W EM OVER TH CONNECTORS BUT WHEN B C2091 AND RE SEVERE AVAILABLE WOULD BE NEL AND RE NGED FROM M SAID REP ND COMPARE ERE WAS A N THE WARM CIRCUIT T EMENT OF A THE ISSUE.	ED FCIM. PMI AND FHAT MY READINGS DESIRING CONCERN. AFTER PHONE, (11044338) C2402A, C213, AND ACK PROBING THE CENTRY PINS 2-4 ON 213, PIN FIT ISSUES IN FOR THESE CONNECTOR THESE CONNECTOR THE TEMPERATURE BINDING BLEND DOOS POSITION IT WAS TO READ INCORRECTLACTUATOR AND FCIM CONTINUED TO COUNTY SOLVE BINDING IS	RETEST. CO. ID NOT MAT IER CONTAC 99) I HAD D C2091, I IRCUITS ON MY READIN ALL THREE TORS, SO APPROVAL CONCERN WAS - LEFT DA IT WAS AL BLEND DOC R AND WHEN CAUSING AL Y (MAKING TO BE ONSULT HOTI	NCERN CH THE TING FOUND HAD PIN IGS CODE STILL AMPER LREADY OR THE LOF	
B** RENTAL VEH CAUSE: RENTAL R	ICLE ASSISTANCE					(N/C)
FC: PART#: CLAIM TYPE AUTH CODE: 13	RENTAL COUNT:					
SUBL 11 DAY RE	NTAL D026790					
PO#261						(N/C)
	WF16		0.00	TOTAL LINE	B:	0.00
PARTS: 0.	00 LABOR:	0.00 OT	HER: 0.00	DESCRIPTIO	The state of the s	TOTALS
Maryland House Bill 1057	MOTOR VEHICLE IS ON THE PREMISE: DTIVE REPAIR FACILITY MAY NOT	S OF THE AUTOMOTIVE	Service/parts are warranted 2	LABOR AMOUNT		
THAT WHILE THE CUSTOMER'S IN REPAIR FACILITY, THE AUTOMO	TIVE REPAIR FACILITY MAY NOT	BE RESPONSIBLE FOR	years unlimited miles on Ford and Lincoln products.	PARTS AMOUNT		
DAMAGE TO THE CUSTOMER'S THAT THE CUSTOMER SHOULD	ASK A REPRESENTATIVE OF THE	AUTOMOTIVE REPAIR	All other manufactures are parts	GAS, OIL, LUBE		WW.
FACILITY ABOUT THE EXTENT OF INSURANCE COVERAGE OF THE	DTIVE REPAIR FACILITY MAY NOT MOTOR VEHICLE UNDER CERTAIN ()) ASK A REPRESENTATIVE OF THE OF ITS RESPONSIBILITY, INCLUDING AUTOMOTIVE REPAIR FACILITY.	THE EXTERN OF THE	only for 90 days or 4,000 miles whichever occurs first.	SUBLET AMOUNT		
			This warranty does not exclude or modify any other warranty	MISC. CHARGES		
WERE PERFORMED AT NO CHA	ER, I HEREBYCERTIFY THAT THE INF 5 OTHERWISE SHOWN. WARRANTY IRGE TO OWNER. THERE WAS NO I OR OTHERWISE, THAT ANY PART R ONNECTEDIN ANY WAY WITH ANY A	INDICATION FROM THE EPAIRED OR REPLACED	I proscribed by law labor charges	TOTAL CHARGES	3	
UNDER THIS CLAIM HAD BEEN C	OR OTHERWISE, THAT ANY PARI K ONNECTEDIN ANY WAY WITH ANY A TINGTHIS CLAIM ARE AVAILABLE FO ITION AT THE SERVICING DEALER ATIVE.	ACCIDENT, NEGLIGENCE OR (1) YEAR FROM THE	are based on prevailing hourly rates.			
DATE OF PAYMENT NOTIFICA MANUFACTURER'S REPRESENTA	TION AT THE SERVICING DEALER	FOR INSPECTION BY		SALES TAX		
MICHOL VOLONELL OLICE LEGETTI	account with		CHOTOMED SIGNATURE	TI TAGE DAY		

(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

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CUSTOMER SIGNATURE

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R.O. OPENED	READY	OPTIONS: S	OLD-STK:G1189 DLR	2:07398		
K.O. OPENED	1,0,0		DE TIC ECODOOCT MI	ATITO S/S	71 J. T. / T	ore)
07:13 30JUN16	15:11 18AUG16	TRN:446_EI	EC 6-SPEED AUTO W	N.I.OM MODE	NET	TOTAL
77.20			GODE N	LIST	1/17.1	101211
422 P11 GOODWI	LL FOR RENTAL F	ASSISTANCE.	APPROVAL CODE: N	IDPAU40333		
**	****	******	***********			
C** CUSTOMER CO	MPLAINS OF CLIC	CK IN DASH				
1003 MISC			1122035			
98	66 SMITH, TIMOTH	Y LICH: UU2	2122033			(N/C)
	IFSPA	7 0 37				(N/C)
	19E616*B MOTOR		ER: 0.00 TO	OTAL LINE	C:	0.00
PARTS: 0.0	TOTAL	ZINC IN TH	E DASH AREA. PINPO	OINTED NOI	SE	
422 VERIFIED C	CONCERN OF CLIC	CING IN IN	FOR. REPLACED ACTI	UATOR, CON	ICERN	
IS NO LONGER E	**************	*****	*****	*****		
* * * * * * * * * * * * * * * * * * *	CATES HVAC STUC	K ON HEAT				
CA	TO DINDING IN T	HE BLEND D	OOR			
1017677 00	DE-REVER - RE	PLACE (184	10/130301			
18476AA CC	86 SMITH, TIMOTH	Y LIC#: 00	2122035			(N/C)
	WF16					(N/C)
1 FT.373	+100EO*C EVADOR	ATOR ASY				(14) (1
1047CAED (CODE_HEATER - R	EPLACE (18	476/19850) - L			
EXTR	A TIME IF EQUIP	BED MILH P	LECTRONIC			
DABK.	ING BRAKE (EPB)					
9	86 SMITH, TIMOTH	Y LIC#: 00	2122035			(N/C)
	WF16					
FC: C09 41						
PART#: FL3	Z*19850*C					
COUNT:						
CLAIM TYPE						
	DDDET DDDRJ					
986		0.00 OTH	HER: 0.00 7	TOTAL LINE	D:	0.00
	00 LABOR:	TITTAC CACE	TO SOLVE ORIGINA	AL CONCERN	,	
422 AFTER REP	TACEMENT OF ITT	TASE ALSO H	HAD BINDING IN THE	E BLEND DO	OR	
FOUND THAT TH	E REPLACEMENT V	NE. (11044	13399) WAS INSTRUC	CTED TO RE	PLACE	
	ONIACIING HOLL.	LIVE) (====	LIMITED WARRANTY		N N	TOTALS
Maryland House Bill 1057 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE VEHICLE LINDER CERTAIN CIRCUMSTANCES, AND		S OF THE AUTOMOTIVE	Service/parts are warranted 2 years unlimited miles on Ford	LABOR AMOUNT		
DEDAID EACH ITY THE AUTOMO	TIVE REPAIR FACILITY WAY	THE PARTY NAMED AND	Land Lincoln products.	PARTS AMOUNT		
DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.		All other manufactures are parts only for 90 days or 4,000 miles	GAS, OIL, LUBE			
INSURANCE COVERAGE OF THE	ED I HERERYCERTIFY THAT THE INF	ORMATION CONTAINED	whichever occurs first. This warranty does not exclude	SUBLET AMOUNT		
DEPENDENCE ACCUPATE UNI ESS OTHERWISE SHOWN, WARRANTY SERVICES DESCRIBED TO			for modify any other warranty	MISC. CHARGES		
APPEARANCE OF THE VEHICLE	OR OTHERWISE, THAT ANY PART R	EPAIRED OR REPLACED ACCIDENT, NEGLIGENCE	prescribed by law. Labor charges are based on prevailing hourly	TOTAL CHARGES	2	
UNDERTHIS CLAIM HAD BEEN CONNECTED IN ANY WITH A WI			rates.	SALES TAX		
			CUSTOMER SIGNATURE		Water State	
(SIGNED) DEALER, GENER	RAL MANAGER OR AUTHORIZED P	ERSON (DATE)	GGGTOMERCOGRATIONE	PLEASE PAY THIS AMOUNT		

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	DEADY -	ODTIONS: C	SOLD-STK:G1189 DLE	R:07398		
R.O. OPENED	READY	OPTIONS: S	.7L_V6_ECOBOOST_W	AUTO S/S		
CONTRACTOR AND		ENG: 99P_2	LEC 6-SPEED AUTO N	W/TOW MODE	AXL (Mo	re)
	15:11 18AUG16	TRN: 446_E1	LEC 6-SPEED ROIG	LIST	NET	TOTAL
LINE OPCODE TEC	H TYPE HOURS	TD CONCEDM	BECAUSE THE ORIG	INAL REPLAC	EMENT	
THE BLEND DOOR	AGAIN TO REPAI	LR CONCERN	NDER SERVICE PART	CONCERN I	S NO	
WAS FAULTY. RE	PLACED HVAC CAS	DE AGAIN UI	NDER BERVICE IIII			
LONGER PRESENT		++++	******	******		
E** NEW VEHICLE	WASH AND PREPA	DEDVER EU	P CALE			
ND NEW VEH	ICLE WASH AND 1 3 HEDRICK, JODIN	PREPARE FO	2082670			
8	IFSPA	E LICH. CO.	20020.0			(N/C)
		0.00 OTH	ER. 0.00 T	OTAL LINE E		0.00
PARTS: 0.0	U LADUR:	******	******	*****		
		10 m 1 m 1 m 1 m 2 m 2 m 1 m 1 m 1 m 1 m 1				
F** MONTHLY PAY	MENI.	VMENT				
CAUSE: GOODWILL	LCIE DYAMENL	UTI-IDIAT				
VEHPAY VEH	ICLE PAYMENT 3 PHANTOM LIC#	. 0000	Septem numbed lesses better the lesses of a field			
<u>1</u> 	WF16	. 0000				(N/C)
TO DADELL	VEHPAY COUNT:					
CLAIM TYPE: AUTH CODE:	MSPA048934					
	MSFAU40554					
13 PARTS: 0.0	00 LABOR:	0.00 OTH		OTAL LINE I	· :	0.00
PARTS: 0.0	TI FOR VEHICLE	PAYMENT F	OR \$391.74. APPRO	VAL CODE:		

MSPAU48934	*****	*****	********	*****		
G** RENTAL VEH						
RR RENTAL	VEHICLE					
KK KENTAL	13 PHANTOM LIC#	: 0000				(37/0)
	WTAP					(N/C)
SUBL 11 DAY REI						(27/01)
SUBL II DAI KE	WTAP					(N/C)
SUBL 1 DAY REN						
PO#261:	994					(DT / CT)
FO#201.	WTAP					(N/C)
PARTS: 0.	OO TAROR.	0.00 OTH		COTAL LINE	G:	0.00
EDVID. *	******	******	*******	*****		TOTALS
14 1 11 11 11 10 17			LIMITED WARRANTY	DESCRIPTION	APP CONTRACTOR	TOTALS
	OTOR VEHICLE IS ON THE PREMISES		Service/parts are warranted 2 years unlimited miles on Ford	LABOR AMOUNT		
THAT WHILE THE CUSTOMER'S MOTOR VEHICLES ON THE THE MEDICAL PROPERTY AND THE RESPONSI REPAIR FACILITY MAY NOT BE RESPONSI DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCE THAT THE CUSTOMER'S SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE REPORT OF THE PROPERTY OF T		AUTOMOTIVE REPAIR	and Lincoln products.	PARTS AMOUNT		
THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE THAT THE CATEMOTOR OF THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.			only for 90 days or 4,000 miles	GAS, OIL, LODE		
AND TO SELECT THE SELE	D. LUEDEDVOCRTICY THAT THE INFO	ORMATION CONTAINED	Whichever occurs first.	SUBLET AMOUNT		
ON BEHALF OF SERVICING DEALE HEREON IS ACCURATE UNLESS	OTHERWISE SHOWN. WARRANTY	SERVICES DESCRIBED	or modify any other warranty	MISC. CHARGES		
APPEARANCE OF THE VEHICLE C	OTHERWISE SHOWN. WARRANTI RGE TO OWNER. THERE WAS NO II R OTHERWISE, THAT ANY PART RE NINECTEDIN ANY WAY WITH ANY A NOTHER CLAIM AND AVAILABLE FO	EPAIRED OR REPLACED	prescribed by law. Labor charges are based on prevailing hourly	TOTAL CHARGES		
UNDER THIS CLAIM HAD BEEN CO	INGTHIS CLAIM ARE AVAILABLE FO TOON AT THE SERVICING DEALER	D (1) VEAR FROM THE	rates.			WPW -
MANUFACTURER'S REPRESENTA	TIVE.		- VATAMER OLONATURE	SALES TAX	1,14,14,23	
(SIGNED) DEALER, GENER	AL MANAGER OR AUTHORIZED PE	ERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT		
AND THE PROPERTY AND TH			1	THO MINOSINI		

CUSTOMER COPY

R.O. OPENED	READY	OPTIONS: SOLD-STK:G1189 DLR:07398
		ENG:99P 2.7L_V6_ECOBOOST_W/AUTO_S/S
07:13 30JUN16	15:11 18AUG16	TRN:446 ELEC 6-SPEED AUTO W/TOW MODE AXL (More)
LINE OPCODE TE	CH TYPE HOURS	LIST NET TOTAL
TIME OF COST 12		!!!! THANK YOU FOR YOUR BUSINESS!!!! YOU MAY RECEIVE A SURVEY FROM FORD MOTOR CO
		THIS IS MY PERSONAL REPORT CARD IF FOR ANY REASON YOU CANNOT SCORE C O M P L E T E L Y
		SATISFIED PLEASE CALL METHANK YOU!! SERVICE MANAGER CHRIS KLEINSMITH EXT5053
		COLLISION CENTER DIRECTOR DAN NASUTA EXT 5126

	LIMITED WARRANTY	DESCRIPTION	TOTALS
Maryland House Bill 1057 THAT WHILE THE CUSTOMER'S MOTOR VEHICLE S ON THE PREMISES OF THE AUTOMOTIVE	Service/parts are warranted 2 years unlimited miles on Ford and Lincoln products. All other manufactures are parts only for 90 days or 4,000 miles whichever occurs first. This warranty does not exclude or modify any other warranty prescribed by law. Labor charges are based on prevailing hourly rates.	LABOR AMOUNT	0.00
REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO THE CUSTOMER'S MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES, AND		PARTS AMOUNT	0.00
THAT THE CUSTOMER SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE		GAS, OIL, LUBE	0.00
INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.		SUBLET AMOUNT	0.00
ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. WARRANTY SERVICES DESCRIBED		MISC. CHARGES	0.00
WERE PERFORMED AT NO CHARGE TO OWNER, THERE WAS NO INDICATION FROM THE		TOTAL CHARGES	0.00
UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE.			0.00
DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.		SALES TAX	0.00
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT	0.00

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